



CITY OF DALY CITY

333-90TH STREET

DALY CITY, CA 94015-1895

PHONE: (650) 991-8000

August 15, 2017

Honorable Leland Davis, III
Judge of the Superior Court
c/o Charlene Kresevich
Hall of Justice
400 County Center, 2nd floor
Redwood City, CA 94063-1655

Re: English Is Not Our Only Language: Are Local Law Enforcement Agencies Providing Multilingual Access to Outreach Programs?

Dear Judge Davis,

We are in receipt of the Grand Jury's final report "English Is Not Our Only Language: Are Local Law Enforcement Agencies Providing Multilingual Access to Outreach Programs?" Pursuant to your June 29, 2017, request for response, the Daly City, City Council held a public meeting on August 14, 2017 and approved this response. The City of Daly City responds to the Grand Jury's findings, conclusions and recommendations as follows:

Findings:

F1. Approximately 130,019 (17.8%) of residents of San Mateo County self-report that they do not speak English "very well."

Response: The City **neither agrees nor disagrees** with this finding. The City of Daly City serves a diverse community who speak a multitude of languages. The City does not know the language capabilities of all San Mateo County residents.

F2. The (17) law enforcement agencies in San Mateo County provide an impressive 170+ outreach programs.

Response: The City **agrees** with this finding.

F3. The following (9) city police department websites provide access to multiple languages. The Daly City Police Department is one of the agencies listed in the finding.

Response: The City **agrees** with this finding.

F4. The following (4) city police department websites have no mention of outreach programs on their websites. The Daly City Police Department is not one of the agencies listed in the finding.

Response: The city **neither agrees nor disagrees** with this finding. The Daly City Police Department is not one of the agencies listed in the finding.

F5. All (7) of the law enforcement agencies listed below consider the language needs of the attendees when planning community outreach events. The Daly City Police Department is one of the agencies listed in the finding.

Response: The City **agrees** with this finding

F6. All (7) of the law enforcement agencies listed below provide an opportunity for one-on-one interaction with a police officer or a Q&A session with an interpreter on site. The Daly City Police Department is one of the agencies listed in the finding.

Response: The City **agrees** with this finding.

F7. Of the (7) law enforcement agencies listed in F6, six provide publication information in more than English. The Daly City Police Department is one of the agencies listed in the finding.

Response: The City **agrees** with this finding.

F8. Of the (7) law enforcement agencies listed in F6, five sponsor specific events for non-English speaking residents. The Daly City Police Department is not one of the agencies listed in the finding.

Response: The City **agrees** with this finding. The Daly City Police Department will work with community partners to develop specific outreach programs for non-English speaking communities.

F9. Of the (7) law enforcement agencies listed in F6, six work with other police agencies to reach non-English speaking residents for outreach events. The Daly City Police Department is not one of the agencies listed in the finding.

Response: The City **agrees** with this finding. The Daly City Police Department will seek opportunities to work with other police agencies to reach non-English speaking residents for outreach events.

F10. Of the (7) law enforcement agencies listed in F6, six provide outreach materials in languages other than English. The Daly City Police Department is one of the agencies listed in the finding.

Response: The City **agrees** with this finding.

- F11. Of the (7) law enforcement agencies listed in F6, six provide on-site interpreters for outreach programs. The Daly City Police Department is not one of the agencies listed in the finding.

Response: The City **agrees** with this finding. The Daly City Police Department is one of the most diverse police departments in the Bay Area. The Police Department ensures that bi-lingual officers attend all planned events to answer questions and communicate with members of the public who are non-English speaking.

RECOMMENDATIONS:

- R1. All Law enforcement agencies in San Mateo County shall modify their websites by including multilingual translation capability to potentially increase access and participation in outreach programs by non-English speaking residents by December 31, 2017.

Response: The recommendation has been implemented. On July 18, 2017, the City of Daly City added the recommended languages to the City's website translation feature.

- R2. The law enforcement agencies whose websites lack information about their outreach programs shall update their website with the outreach programs available on the home page or provide a prominent link to the outreach programs page, by December 31, 2017.

Response: This recommendation does not pertain to the City of Daly City or the Daly City Police Department.

The City of Daly City appreciates the opportunity to provide written responses to the San Mateo County Civil Grand Jury Report "English Is Not Our Only Language: Are Local Law Enforcement Agencies Providing Multilingual Access to Outreach Programs?"

Should the Grand Jury require any additional information, please contact me directly at 650-991-8127.

Sincerely,



Patricia E. Martel
City Manager

cc: City Council
Annette Hipona, City Clerk
Rose Zimmerman, City Attorney

