

# How to Read Your Utility Bill

1

An easy-to-read Account Summary appears in the top right corner.

2

You will find Daly City's contact numbers and website.

3

This section shows a complete breakdown of your current charges.

4


Here you'll find your history of water use, so you can compare consumption and track your water efficiency.

5

Be sure to check this message box for important timely messages and announcements.

6

Detachable paystub located at the bottom of your bill. Detach this stub and return it with your payment. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.



**CITY OF DALY CITY**  
UTILITY BILLING DIVISION  
333 - 90TH STREET  
DALY CITY, CA 94015-1895

Pay online or by phone 24/7 at:  
WWW.DALYCITY.ORG  
PHONE: (650) 991-8082

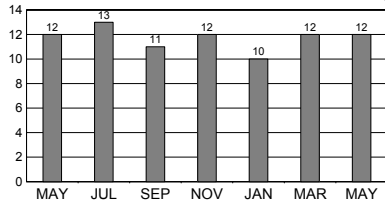
**Account Summary**

CUSTOMER NAME: SAMPLE CUSTOMER

CUSTOMER NUMBER: 4567890  
ACCOUNT NUMBER: 1234567-00  
SERVICE ADDRESS: 1234 MAIN ST  
BILL DATE: 1/9/2014  
BALANCE DUE BY: 6/11/2013

Usage Detail	Billing Detail
Reading Period: 3/14/2013 To: 5/15/2013	Svc Chg/Bal Forward: \$0.00
Prior Read 838    Current Read 850    HCF Units* 12    Ave. Gals. Day 145	<b>Current Charges</b>
*HCF= Hundred Cubic Feet    One HCF = 7.48 Gallons of Water	Water Consumption Charge \$55.82
	Garbage Charge \$51.16
	<b>Total Current Charges \$106.98</b>

**Bi-Monthly Water Usage History**



MAY	JUL	SEP	NOV	JAN	MAR	MAY
12	13	11	12	10	12	12

**Total Amount Due \$106.98**


**Current charges are due by 6/11/2013**

IMPORTANT INFORMATION

Welcome to your new bill design. We hope you find it easier to read and get value from the additional information we have provided. If you have specific questions about your bill, our customer service representatives are available to help.

Please detach and return bottom portion with your payment, made payable to CITY OF DALY CITY.

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For account information, call (650) 991-8082


**Payment Coupon**

Service at: 1234 MAIN ST  
**Account Number 01234567-00**  
**Due Date 6/11/2013**

**Total Amount Due \$106.98**


Autopay - Do Not Pay

DLY0109U AUTO SCH 5-DIGIT 94005  
7000000630 00.0002.0253 630/1



SAMPLE CUSTOMER  
1234 MAIN ST  
DALY CITY CA 94015-3554

Please ensure the address below is visible through the window of the return envelope.



CITY OF DALY CITY - UTILITY BILLING  
333 - 90TH STREET  
DALY CITY CA 94015-1895

0012345670000106982



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UTILITY BILLING DIVISION  
333 - 90TH STREET  
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**Note:** If your account is enrolled in AutoPay, you'll see a "do not pay" message here on the stub.